

The background features several spheres of varying sizes and colors (white, grey, black) on thin stems, casting soft shadows on a light surface. The text is positioned to the right of these spheres.

DIGITAL CARE PVT. LTD.

4B, Pratapaditya Road, Sonia Building ,

2nd Floor , Kolkata – 700 026

West Bengal , India



About Digital Care

- Digital Care Pvt. Ltd. is an Information Technology Solutions & Services company with 15 years of experience in providing services to customers in India and abroad covering the industry domains like Financial Services, Insurance, Manufacturing, BPO/ITES and Utilities across government and private sectors. It offers a complete spectrum of solutions & services spanning from IT Consulting & Services to System Integration, Hosting and Networking etc. Besides that we are also working with electrical infrastructural projects like Earthing , wiring and panel making on a turnkey basis.
- We are associated with leading technology companies namely AOC, LENOVO, IBM, HP, NCR & SONY and also working with many reputed organizations in the industry.



Mission Statement

- **Our Vision**

We would like to position ourselves amongst leading Information Technology & Service company providing quality solutions backed up by unbeatable customer service.

- **Our Belief**

We believe in utilizing technology to make things simple and easy to use. We also believe in thinking ahead and delivering products or services that can fit well with upcoming future technologies.



The Team

- **Our Team**

We have a committed team of professionals with experience in various tools and platforms. Our Engineers are always updated with the latest technology trends. Our skilled people share a common vision of growth. We do what we believe in, and we believe in what we do.

- **Our Leadership**

Digital Care is headed by a group of young enthusiastic entrepreneurs with a strong technical background. The employees have extensive experience in IT and associated infrastructural industries and had successfully implemented many large scale projects. The technical insights combined with excellent managerial skills ensure a continuous growth for the company by following a unique business model.



Our Commitment

- **Our Focus**

Maximize the rewards of our diversity and delivery capabilities by providing end to end solutions, which are easy to maintain and upgrade. Modular Programming approach to provide innovative and easily manageable solutions, enabling customers all over the world to benefit from our services.

- **Our Commitment to Customer Service**

We abide by all our commitments and provide a world class customer support and services to our clients. Our Customer Support team are available for help through telephonic conversations, email suggestions, and live online chat. Our persuasive policies ascertain that our clients treat us not just as a service provider, but as their authentic Technology Partners.



IT Project solutions

- Our full suite of method-guided services help you design, build, implement, integrate, and manage solutions that best meet clients business need. In many cases, we'll recommend starting with an assessment service to assist in defining a roadmap to fully synchronize applications, data, and business activities across business boundaries. We can also help our clients to manage the change associated with integration of IT infrastructure projects and that can count on us to stay focused on measurable results - helping you improve the quality and speed of the integration process as well as the overall business value.



Desktop / Laptop Repair Services

- This service includes Analyzing and Troubleshoot problems related to the Desktops and related Peripherals devices like printers and scanners. It includes support on operating system like Windows or LINUX along with office applications and mail client support.
- We have full fledged laptop service centers in various location, where our engineers performs right from the basic diagnosis to chip level repairing.



Network Management Services

- This service is designed to provide proactive monitoring and preventive maintenance of all network elements encompassing Servers, Routers, Switches, Links, and other critical identified equipments. Configure and manage devices such as Routers, Switches, Servers up to the WAN gateway so as to ensure effective network utilization and compliance with standards. Manage the Wan links. Report performance of the network elements and set thresholds.
- We are in designing, implementing, terminating, documenting and testing of UTP and OFC cable distribution.



Switch & Router

Network traffic of every individual organization is increasing day by day and in parallel the speed has to be consistent. It's a major role in computer networking to manage the flow of data, voice & video over a common infrastructure.

- We adopt and offer updated technologies to our customers to get better performance in their network.
- We design and implement the switches with proper technologies and protocols wherever it is need like configuring of VLANS, and aggregation of different networks.



Data Centre

- We provide comprehensive Data Centre Preparation services which includes data centre design, execution of Civil, Interior, Fire Glass , Electrical and Electronic lay out and Security Service.
- So far have setup 15 nos. of data centers in Andhra Pradesh , Chhattisgarh, Maharashtra & Madhya Pradesh.



Maintenance Support Services

- We provide multi-vendor hardware maintenance and support for all hardware products including Desktops, Laptops, Servers, Printers, Routers, Switches and UPS.
- We are providing support to NCR in entire Eastern India.
- We have a good expertise in VSAT and Lease Line Network. Till date we have installed 1000+ VSAT in various parts of the country.
- We are providing the base electrical support for various organisations as and when required .



Rollout Management Services

- We manage all type of roll out activity mainly for financial sector across India for the followings clients .
- LIC
- UBI
- UCO
- BOI
- BOB
- CBEC
- IT and many more...



Help Desk Facility Management Services

Facility management is a critical service delivery process which include in multi-vendor support environments. We manage third-party service arrangements including logistics, Break fix, repairs and service delivery and follow up on OEM -initiated upgrades/patches. It helps improve service levels by building a single point of contact, consolidating and automating the handling of all service requests both technical and non technical.

Association :



Alliances

- By being partners of world leaders we help our customers access the latest technologies that the research labs of these organizations yield. As Service partners we constantly strive to achieve the excellence benchmarked by these leaders.

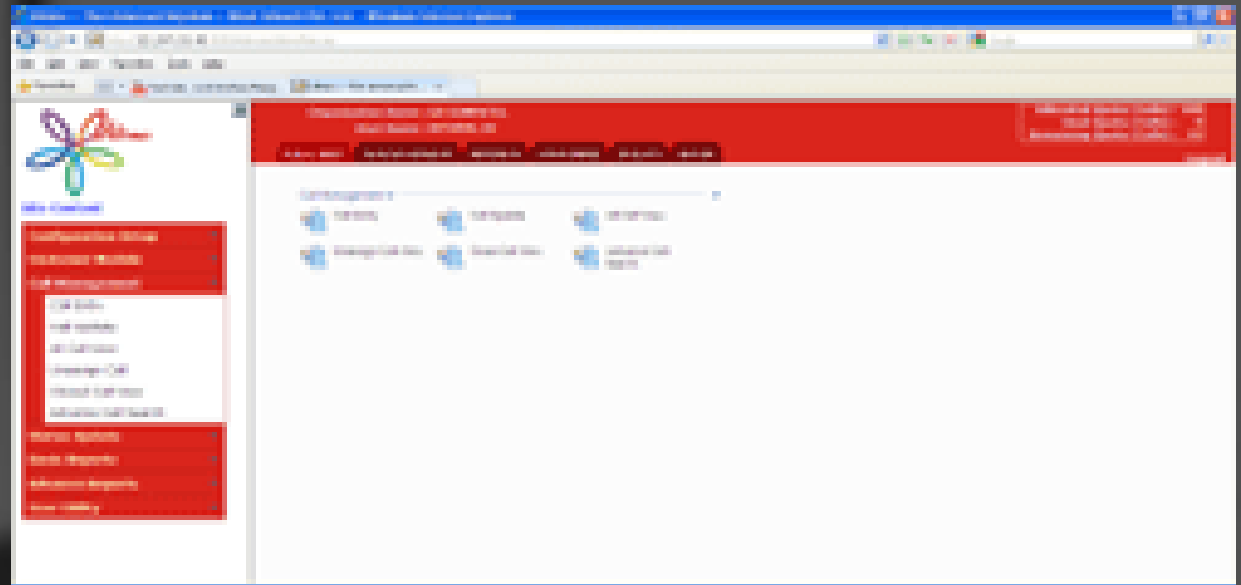
The logo for Lenovo, featuring the word "lenovo" in a blue, lowercase, sans-serif font.The logo for Sony VAIO, featuring the word "SONY" in a small, black, uppercase font above the word "VAIO" in a larger, black, stylized font.The logo for AOC, featuring the letters "AOC" in a bold, blue, sans-serif font.The logo for NCR, featuring a stylized blue and green circular icon to the left of the letters "NCR" in a bold, black, sans-serif font.The logo for IBM, featuring the letters "IBM" in a blue, sans-serif font with horizontal stripes.The logo for HP Invent, featuring the letters "hp" in a blue, lowercase font inside a blue circle, with the word "invent" in a smaller, black, lowercase font below it.A large, stylized logo consisting of the letters "PC" in a teal, serif font.

CRM

ULTIMO



Ultimo is a Web-based Service management Application. You can easily upgrade the service desk with the latest tools. We use this software for our internal use.



Electrical Panel

Power Distribution Panel

We started manufacturing modern sophisticated controller with monitoring and digital display instruments units for modern industries demand and requirements. Our expertise and dedication in the field encouraged to design and implement Turnkey projects for IT / ITES industries. Now we design and supply control panels for Govt. Sector like Central Excise , Bank , Hospitals etc.

We earned our reputation for customers satisfaction and after sales service for the electrical panels and systems.



Maintenance free Earthing

To have a good earth resistance has always been a problem in soil of poor electrical conductivity. This grounding improvement product is designed to reduce the soil resistivity locally and therefore improve the resistance of the grounding.

We have earned our expertise on chemical earthing while working on the arid soli of Bidarva , Gujrat and Rayalsima area



Electrical Wiring

Electrical wiring should be based on an accurate plan in any establishment. It is highly recommended to contact and take help of professionals to carry out these particular tasks. It is important that all wiring should be done in a safe and proper manner to avoid electrical accidents. Our emphasis is never to sacrifice safety while bearing in mind the commercial aspects also.

The list our clients :

CBEC (Central Board of Excise and Customs)

RKM (Ramakrishna Mission Seva Prathisthan)

SE Railways (South eastern railways)

And many more



Other Services

- We also provide Software and Web Solutions. We offer a wide range of customized software solutions that best meet your requirements.
- We provide standardized software development methodology which helps us provide cost-effective and efficient software solutions to virtually any industry.
- We specialize in developing quality website designs, Web Development , Web Applications & Logo Designing etc.



Services Offered

**CALL
MANAGEMENT**

**DATA CENTER
SETUP**

PROJECTS

**MULTI VENDOR
SUPPORT**

**APPLICATION
SOFTWARE**

**NETWORK
MANAGEMENT**

**ASSET &
INVENTORY**

Electrical

**HARDWARE
BREAK FIX**



Locations

- Kolkata
- Durgapur
- Midnapur
- Siliguri
- Ranchi
- Jamshedpur
- Dhanbad
- Patna
- Muzaffarpur
- Bhagalpur
- Guwahati

Corporate office
4B , Pratapaditya Road , Kolkata -700026



Human Resource

<i>Human Resource</i>	
Managers	14
Call Administrators	11
Field Engineers (Hardware)	114
Software Engineers	4
Logistics staff	15





**We Appreciate
Your Patronage!**

